

## **Minister of it . Com, LLC INSTALLATION WARRANTY**

**Minister of it . Com, LLC** warrants all equipment and installation services , including any accessories, against defects in material or workmanship as follows:

### Digital Video Recorder

1. For a period of 360 day from the date of invoice of the equipment, **Minister of it . Com, LLC** will repair or replace, at its option, at no charge to **Customer**. After this 360 day period, **Customer** must pay for any cost associated with replacement of parts or equipment if required. This warranty does not cover cost for re-installation of any **Minister of it . Com, LLC** product nor does it cover any other contingent expenses.
2. During the 360 day period of warranty, any service call in regards to the equipment malfunctioning, **Minister of it . Com, LLC** will cover the service expense for inspection and replacement labor.

### CCTV Cameras

For all CCTV Cameras delivered by **Minister of it . Com, LLC**, **Minister of it . Com, LLC** will offer exceptional extended warranty for one year.

1. For a period of 360 days from the date of invoice, **Minister of it . Com, LLC** will repair or replace, at its option, at no charge to **Customer**. After this 360 day period, **Customer** will be responsible for any cost associated with replacement of parts or equipment if required. This warranty will cover costs for re-installation.
2. During the 360 day period of warranty, any service call in regards to the equipment malfunctioning, **Minister of it . Com, LLC** will cover the service expense of inspection and replacement labor.

This warranty does not cover any additional customer modification, installation, set up adjustments or signal quality alteration.

This warranty does not cover cosmetic damage or damage due to Hurricanes, Tornado, **Lightning** , abuse, negligence, commercial use, or modification of products . This warranty does not cover damage due to improper operation or Maintenance, **connection to improper voltage supply**, or attempted repair by anyone other than an authorized personnel assigned by **Minister of it . Com, LLC** to service the product.

Products must be in the original manufacturers packaging, and shipped securely.

Products must be complete with any standard certification labels (UL listing, capacity, brand name, UPC code) originally placed and not tampered with.

Products must be free of any permanent alterations including, but not limited to paint, altered connection inputs, severed wires or cables, or indication of removed screws/fasteners or seals.

Products must be free from damage of any type, including, but not limited to dents, scratches, cracks, abuse, defacement or damage resulting from power surges.

Products so labeled with a security seal, must have the seal intact and not tampered with.

## **MAINTANENCE REQUIREMENT**

Customer is required to maintain the system in a clean and good ventilated environment. It is recommended that the system fan intake and out flow be kept clean to avoid dust in the ventilation. This is to assure the system maintains good cooling to avoid any failure from overheat.